

MARSHALL



2023

CUSTOMER REGISTRATION

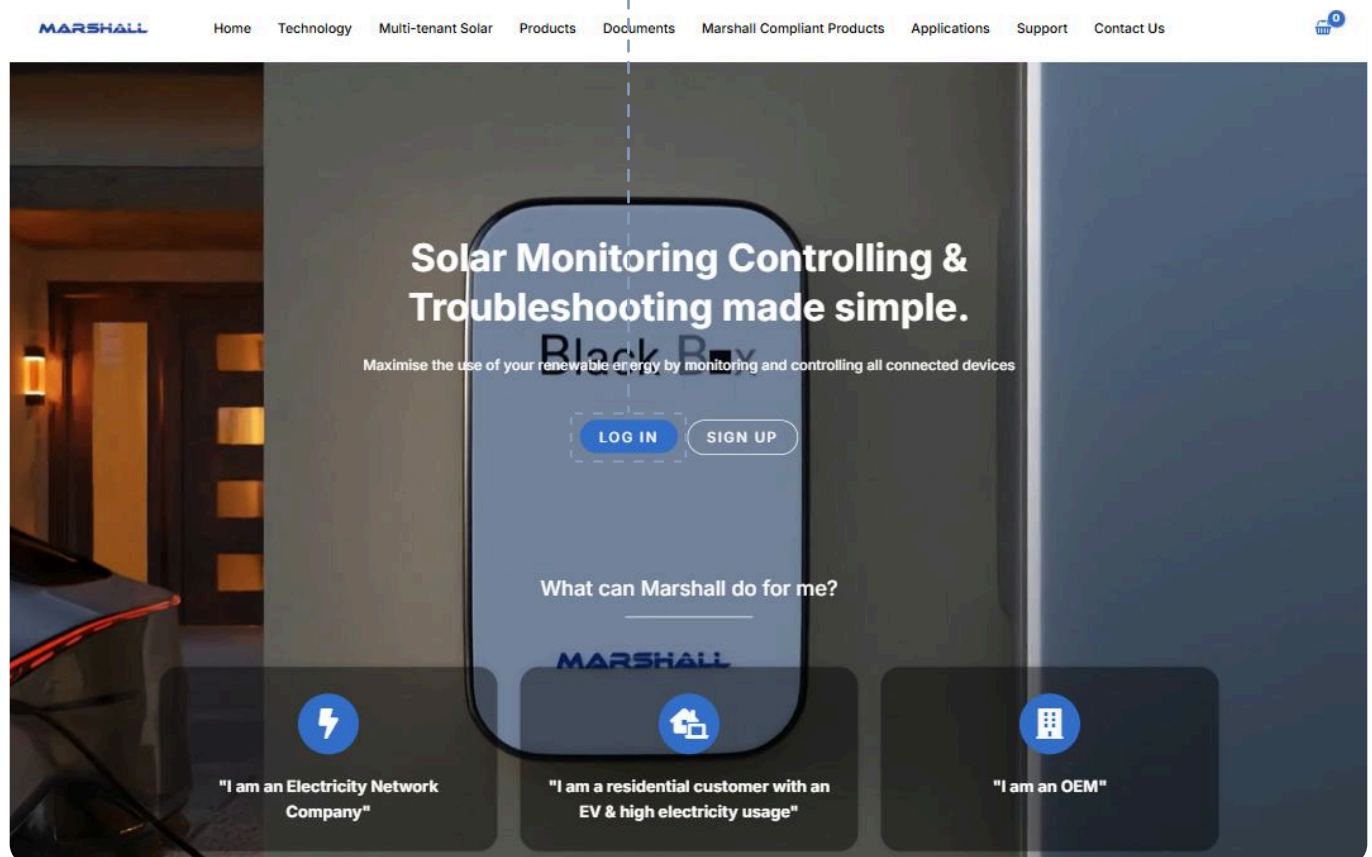
Registration Process

Commissioning Guide

1. Go to <https://datamarshall.au>



2. Click the "Login" button.



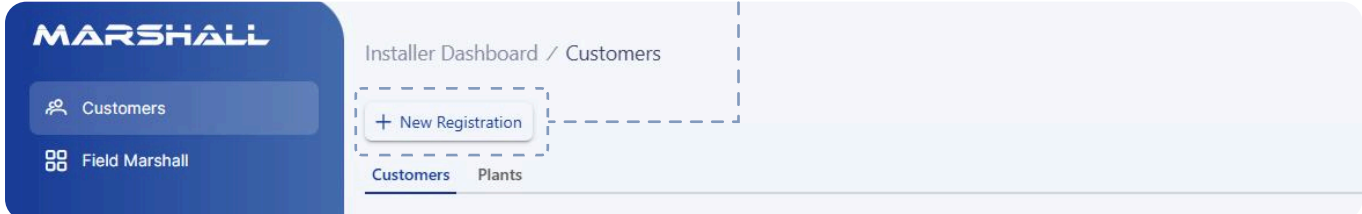
3. Log in using your Installer account.



The login form features the MARSHALL logo at the top. Below it are two input fields: 'Email' with an envelope icon and 'Password' with a key icon and a toggle eye icon. A link 'Forgot your password?' is positioned below the password field. A prominent blue 'Login' button is centered below the inputs. At the bottom, a link reads 'Don't have an account? Sign-up here'.

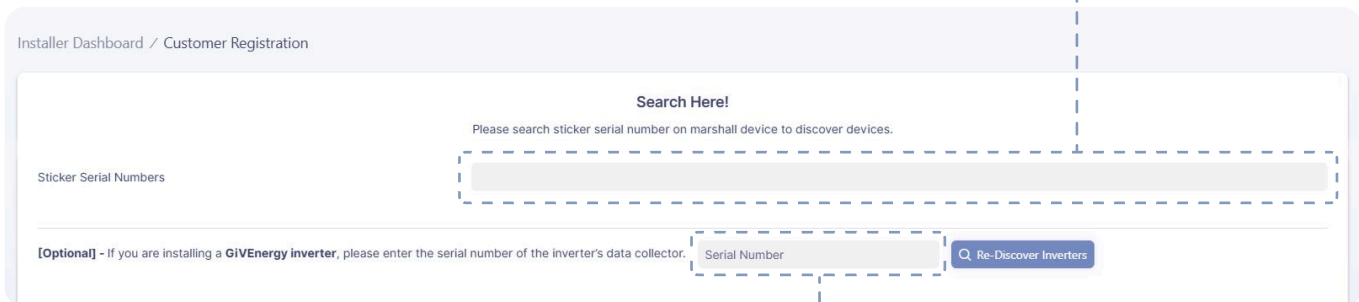
Step 01 – Start New Registration

4. Click on "New Registration" at the top left corner of the dashboard.



The dashboard header includes the MARSHALL logo on the left. The main navigation bar shows 'Installer Dashboard / Customers'. On the left sidebar, 'Customers' is selected. In the top right of the main content area, a '+ New Registration' button is highlighted with a dashed box.

5.1. Enter the Marshall serial number found on the product label.



The registration form is titled 'Installer Dashboard / Customer Registration'. It features a 'Search Here!' section with the instruction 'Please search sticker serial number on marshall device to discover devices.' Below this is a large text input field for 'Sticker Serial Numbers', which is highlighted with a dashed box. At the bottom, there is an optional section: '[Optional] - If you are installing a GiVEnergy inverter, please enter the serial number of the inverter's data collector.' This section contains a 'Serial Number' input field and a 'Re-Discover Inverters' button, both highlighted with dashed boxes.

5.2. If you are installing a GiVEnergy inverter, please also enter the serial number of the inverter's data collector.

6. If the system successfully detects the inverter, click “Yes” to proceed.

Search Here!

Please search sticker serial number on marshall device to discover devices.

Sticker Serial Numbers

10250137

Marshall Device - 10000000cef72ffb

Device	Power per phase, Phase R/W/B	CT Secondary Current Rating (A)	Serial No.
Inverter - Symo GEN24 6.0	Edit	Edit	32637057

Are you satisfied with the retrieved data?

If you are not satisfied, proceed with 'No' to continue troubleshooting process.

Step 02 - Terms of Use

7. Review and accept the Data & Privacy Policies by ticking the acknowledgment box, then click “Next” to proceed.

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Installer Dashboard / Customer Registration

1 Terms of Use 2 Device Information 3 User Information 4 Complete

Data & Privacy Policy

7.2 The transmission and exchange of information is carried out at your own risk. We cannot guarantee the security of any information that you transmit to us, or receive from us. Although we take measures to safeguard against unauthorised disclosures of information, we cannot assure you that personal information that we collect will not be disclosed in a manner that is inconsistent with this Privacy Policy.

8. Access to your information (personal or otherwise)

8.1 You may request details of personal information that we hold about you in accordance with the provisions of the Privacy Act 1988 (Cth), if you would like a copy of the information which we hold about you or believe that any information we hold on you is inaccurate, out of date, incomplete, irrelevant or misleading, please email us at support@datamarshall.au

9. Complaints about your privacy

9.1 If you have any complaints about our privacy practices, please feel free to send in details of your complaints to support@datamarshall.au

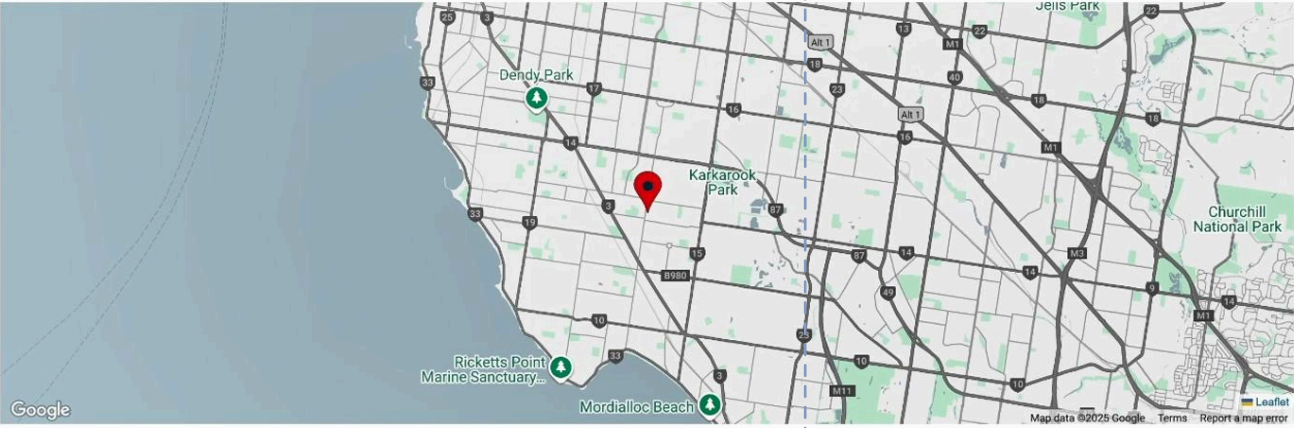
10. Changes to Privacy Policy

10.1 Please be aware that we may change this Privacy Policy in the future. We may modify this Policy at any time, in our sole discretion and all modifications will be effective immediately upon our posting of the modifications on our website or notice board. Please check back from time to time to review our Privacy Policy.

☒ I hereby acknowledge that I have read, understand & agree to the Data & Privacy Policy.

Step 03 – Configure Site & Device Settings

8. Enter the site address and installation details.



The screenshot shows a map of the Moorabbin area in Australia with a red pin indicating the site location. Below the map, the 'Plant Information' section contains the following fields:

- Plant Name***: Zeco Demd
- Plant Address**: Base Address * 26/148 Chesterville Rd, Moorabbin VIC 3189, Australia
- Country**: Australia - (AU)

Double-check the accuracy of the information, especially if your browser has auto-filled the fields.

9.1. Enter Site NMI No.

9.2. Choose the correct Solution and DNP (Dynamic Network Parameters) options.



The screenshot shows the following fields in the configuration interface:

- Site NMI**: 04060907380
- Solutions**: Dynamic Export Control
- Site DNSP**: United Energy

Dynamic Export Control

- Fixed Export Control
- Zeco Load Control
- Load Control - Time of Use
- Zeco Load Control With Dynamic Export Control
- Zeco Load Control With Fixed Export Control

SAPN

- ENERGYQ
- AusNet
- United Energy
- Powercor/CitiPower
- Jemena

If you're unsure, please contact [Marshall support](#) for assistance.

10.1. Enter the site address and installation details.

Device Information

Marshall Device #1 - 10000000cef72ffb

Device	Power per phase, Phase R/W/B	CT Secondary Current Rating (A)	Serial No.
Inverter - Symo GEN24 6.0	Edit	Edit	32637057

Site Information

Site Values for Grid, from

Site Values for PV, from

Site Values for AC Coupled Battery Power, from

Inverter#1: Symo GEN24 6.0 - 32637057

Inverter#1: Symo GEN24 6.0 - 32637057

Inverter#1: Symo GEN24 6.0 - 32637057

[< Prev](#) [Next >](#)

10.2. For most cases, enable the option for Marshall to read values directly from the inverter.

10.3. click "Next" to proceed.

Step 04 - Enter Customer Information

11.1. Enter the customer's full name, email, and contact details

1 Terms of Use 2 Device Information 3 User Information 4 Complete

User Info #1

Owner Name *

Owner Contact 1 *

Owner Email *

Apartment No. / House No.

Device Allocation *

[+ Add New User](#)

[< Prev](#) [Next >](#)

11.2. Click + Add New User to add another user.

11.3. Allocate devices to user.

11.4. click "Next" to proceed.

Step 05 – Review and Finalize

12.1 The system will now display a summary of all details entered. Double-check everything.

The screenshot shows a summary window titled "Please check the information entered before installation is complete." with a close button (X) in the top right. The window contains the following fields:

- Plant Name: Zeco Demo
- Plant Address: 6c/148 Chesterville Rd, Moorabbin VIC 3189, Australia
- Site NMI: 04060907380
- Site DNSP: United Energy

At the bottom of the window, there are two buttons: "Edit Again" and "Next". The "Next" button is highlighted with a dashed blue border and a hand cursor icon pointing to it. In the background, the "User Info #1" form is visible, showing fields for "Owner Name", "Apartment No. / House No." (with value 1), and "Owner Email" (with value marshallinstaller@gmail.com). There is also an "Add New User" button and a right arrow button.

12.2. click "Next" to proceed.

The screenshot shows the same summary window as in the previous step, but with different data:

- User Info #1
- Owner Name: [Redacted]
- Owner Contact: 0477777777
- Owner Email: marshallinstaller@gmail.com
- Apartment No. / House No.: 1
- Assigned Devices: Inverter#1: Symo GEN24 6.0 - 32637057

The "Proceed" button at the bottom is now highlighted with a dashed blue border and a hand cursor icon. The background form remains the same as in the previous screenshot.

12.3. If all is correct, click Proceed

Configuration data entry is finished.

We have sent you an email to complete the registration process, please check your mail.

Back to Customers

13.1. Once you finish entering data into the system, you will be **redirected** to this screen.

13.2. Simultaneously, the **Customer** will be invited to join Marshall Ecosystem via email.

13.3. The Customer may click on the **invitation link**.

13.4. When clicked, the Customer will be prompted to **reset the password**.

13.5. The Customer account will automatically be created upon **completion**.

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